

My work experience in Dublin

Obchodná akadémia Dušana Metoda Janotu

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My first day in Ireland

- We arrived in Dublin in the evening, where taxis were waiting for us at the airport and took us to our host families. Our host mother was very kind and welcoming. She introduced us to the other people staying in the house, who had also come to Dublin for an internship or to improve their English. After that we had dinner together, talked, and got to know each other.
- The next day, we had to travel to ADC College on our own, which was our first experience using public buses in Dublin. Travelling in Dublin was quite easy, although a bit different from Slovakia – for example thanking the bus driver when getting off the bus
- At ADC College, we attended an induction meeting where we learned important information about travelling, things to be careful about, useful tips and tricks, and ideas on where to travel and how to behave in Ireland. The lady who led the meeting was very kind and explained everything clearly, so we understood everything quickly and did not have any questions



My work experience

- I worked at Reads Design and Print, it is a professional design and printing company that provides a wide range of services, including document printing, certificates, badges, and personalized products for both businesses and individual customers
- My main responsibility was assisting customers with printing their documents and other materials that were sent by email, WhatsApp, or provided on a USB drive. I was also responsible for counting how many pages were printed for each customer. I worked closely with customers to see if their documents were printed correctly and met their expectations.



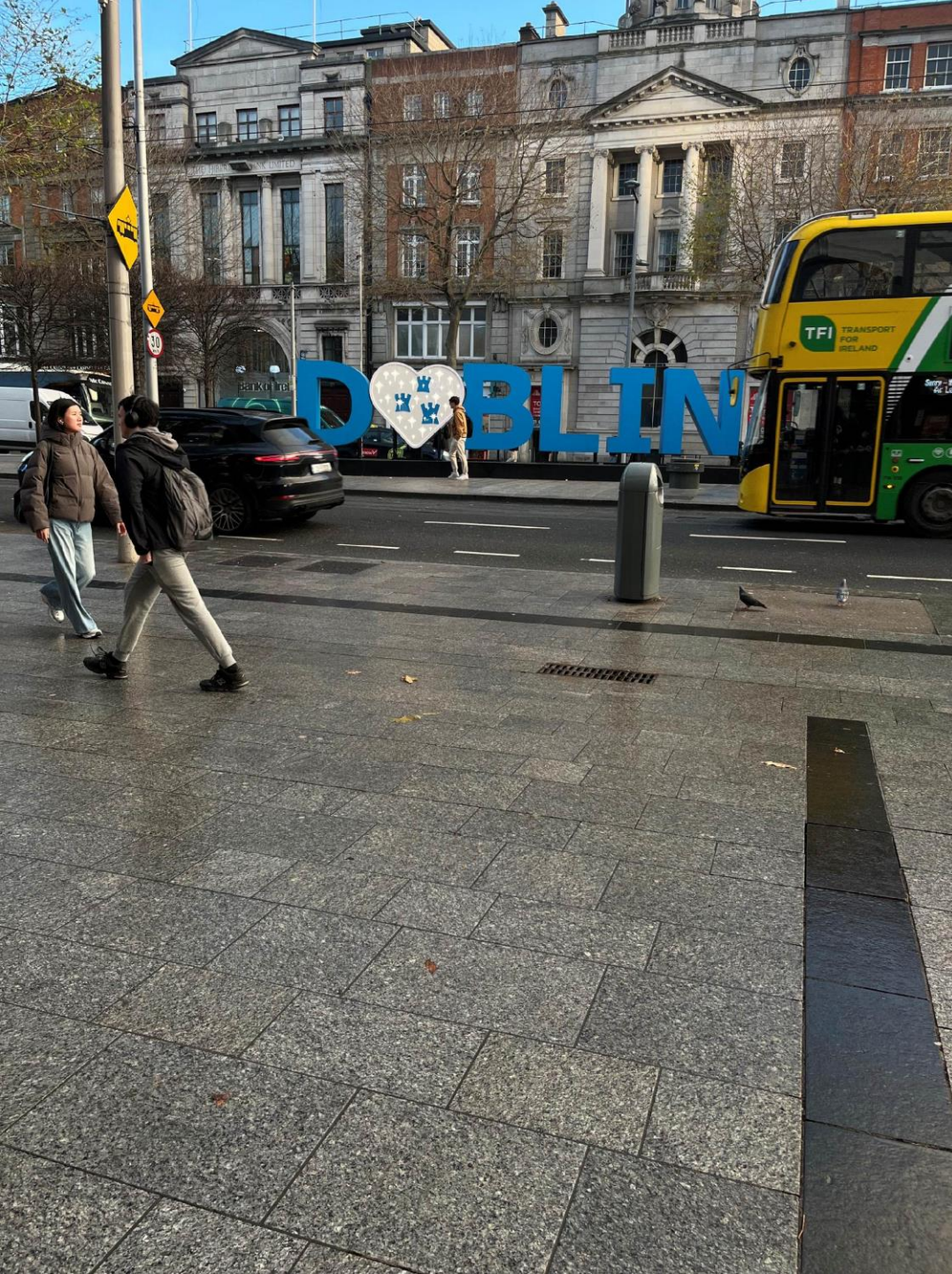
My work experience

- In addition to customer service, I was responsible for cutting paper using a guillotine, helping with the preparation and printing of personalized mugs, and producing badges. These tasks required attention to detail and precision.
- My supervisor was usually in the main shop, however I was mainly guided by my mentor. She provided clear explanations, supported me whenever needed, and showed me how to do my tasks correctly. The communication within the company was excellent, and my colleagues were friendly, respectful, supportive and always willing to help and communicate with me.



My work experience

- During my work experience, I improved my English language skills, especially in spoken communication. I became more confident when communicating with customers and colleagues.
- I also developed new practical skills, such as producing badges, creating personalized mugs, and using printing equipment more efficiently. This work experience helped me grow both professionally and personally.



Contribution for my future career and study

This work experience helped me improve my communication skills and increased my confidence in using English in real situations. I also learned to work responsibly, communicate with customers, and understand how a real company operates. These skills and experiences will be very useful in my future studies and professional career.



Diversity

- One of the main differences I noticed is in people's behaviour. People in Ireland are extremely friendly, helpful, and polite. They often greet each other with “How are you doing?”
- The Irish accent is also quite different from what I am used to which makes communication interesting and sometimes challenging.
- The transport system is different too. For example, you have to signal the bus driver to stop, and it is polite to greet and thank the driver when getting on or off.
- The food is another difference with a lot of soups, breads, and meat dishes. The weather is colder and wetter, often rainy, which also influences how people dress and spend their free time.
- Overall, living in Ireland shows me a different pace of life, a friendly culture, and habits that are quite different from those in Slovakia.



The Message for Future Students in Mobility

Dear future students,

- If you ever consider taking this opportunity, don't think twice and go for it, because it is worth every second of your time and it is something you simply cannot say no to. It is an experience you will not forget for a long time, and it gives you so much in many different ways.
- Once you are there, try to make the most of it, because you do not even realize how fast the time passes and suddenly it will be over. Try to travel around the city and see as much as possible, whether it is cafés, restaurants, bars, museums, beautiful parks, or impressive cathedrals. Also, do not forget to greet and thank bus drivers, and remember to wave at them when you want the bus to stop.



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- I would highly recommend this work experience to anyone, because you meet a lot of people and often have to step out of your comfort zone. Even if you feel scared or unsure at first, you should definitely go, because your English will improve because you just have to speak more than you usually do.
 - I enjoyed every second of this experience thanks to my work, my colleagues, and the people I met. I made new friends there, and I hope I will see them again in the future. Of course I also enjoyed my free time, because I was able to travel, create new memories, and explore new places.

Thank you for your
attention!

